



How to Get Started

For patients and families:

Talk with your healthcare provider and ask about a referral to HopeHealth Advanced Illness Care. For more information, call (844) 671-4673 to speak with our team.

For providers:

Call (844) 671-4673, press 1 and ask for the Advanced Illness Care program.

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Service Area



The Major Teaching Affiliate for Hospice and Palliative Medicine
of The Warren Alpert Medical School of Brown University



BROWN
Alpert Medical School

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HopeHealth
Advanced Illness Care



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Home-Based Care for Advanced Illness

HopeHealth Advanced Illness Care is a home-based palliative care program for people living with the later stages of illness.

We specialize in managing the symptoms and stress of advanced illness, with an overall goal of improving quality of life for patients and their families.

We provide these services at home and in long term care settings, in close collaboration with their other healthcare providers — and alongside any existing care, including curative treatments and skilled care.

Services include:

- Expert symptom management to reduce physical and emotional distress.
- Help navigating complex medical decisions, including goals-of-care conversations to ensure that treatments match a patient's changing needs and priorities.
- Education for patients and caregivers about what to expect as an illness progresses, and how to handle symptoms at home.
- Care coordination with a patient's other care providers and any in-home services.
- Support from social workers and nurses for both patients and families.
- A caregiver support group for families in the program.



Partnering with referring providers:

- Our care is delivered primarily by nurse practitioners who closely collaborate with the patient's referring provider practice.
- We offer consultative support to the provider, such as symptom-management recommendations.
- The referring provider remains in control of the patient's overall medical care and prescriptions.



A program that prioritizes quality of life



Eligibility & Insurance

Advanced Illness Care may be right for people who:

- Are living with advanced illness such as COPD, heart failure, cancer, dementia or liver disease
- Are experiencing increasing symptoms or a decline in health or function
- Are visiting the hospital or emergency department more often

Note: While patients do not need to qualify for skilled home care to receive our services, those who do receive skilled care can continue it at the same time.

Most insurance plans — including Medicare and Medicaid — cover palliative care services, including ours. Coverage is similar to other specialty medical care.