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## Care You Can Trust

For more than a century, HopeHealth has provided high quality, compassionate care to people in various stages of illness in Massachusetts and Rhode Island. Our palliative program began in 2003 and today we care for over 5,000 palliative care patients a year. HopeHealth is the major teaching affiliate for hospice and palliative medicine for the Warren Alpert Medical School of Brown University.

## Service Area



  
**HopeHealth**  
 Advanced Illness Care

  
**HopeHealth**<sup>SM</sup>  
 Touching Lives

A Major Teaching Affiliate of The Warren Alpert Medical School of Brown University



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**English** HopeHealth prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.

**Español (Spanish)** HopeHealth prohíbe la discriminación y el acoso de cualquier tipo sin distinción de raza, color, religión, edad, sexo, nacionalidad, estado de discapacidad, genética, estado de veterano protegido, orientación sexual, identidad o expresión de género, o cualquier otra característica protegida por el gobierno federal o estatal. o leyes locales. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1 (844) 671-HOPE.

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## Specialized Care for Advanced Illness

HopeHealth Advanced Illness Care provides **palliative care** to patients in the later stages of illness. Our program prioritizes quality of life by anticipating, preventing, and treating the symptoms and stress associated with serious illness. Care can be provided alongside curative treatments and patients do not have to meet criteria for skilled home care.

### Services include:

- Expert symptom management to reduce physical and emotional distress.
- Skilled communication, especially when difficult decisions need to be made by care teams, patients or families.
- Patient and caregiver education on what to expect as an illness progresses, and how to handle situations at home.
- Goals-of-care conversations to ensure that treatments match the changing needs and priorities of the patient and family over the course of a disease.
- Collaboration with any other services that a patient may have in the home, such as skilled home care and private duty services.
- Social workers and nurses are also available to support patients and families.

### Partnering with referring providers:

- Our care is delivered primarily by nurse practitioners who closely collaborate with the referring provider practice.
- Our service is consultative, with recommendations made to the patient's provider
- In this model, HopeHealth clinicians do not prescribe medications.



## A program that prioritizes quality of life



### Patient Eligibility

Patients who are in the late stages of their illness with decline in health status or function are eligible for the program. Program eligibility is based on general and disease-specific criteria adapted from CAIC (Consensus Standards for Community-Based Palliative Care).

### Referring A Patient

For questions or to refer a patient call (844) 671-4673, press 1 and ask for the Advanced Illness Care program.