

## A Message from Our President & CEO

### Dear Friends:

The last year has been, for many, a time of reassessment and focus on what is truly important. At HopeHealth, we have been renovating our facilities, expanding our thinking about equity and justice and will soon be extending our footprint to better serve patients and families in southeastern Massachusetts.

The Hulitar Hospice Center is under construction! To meet the growing need for inpatient hospice care, since last July we have been updating and expanding the Hulitar Hospice Center from 24 to 30 beds. No one should have to wait to receive specialized hospice care—and when the expansion is complete early this summer, we look forward to offering comfort and peace to more patients than ever before.

The killing of George Floyd last year sparked a worldwide focus on bias, discrimination, and racism. In response, the HopeHealth Board of Directors and staff have embarked on an effort to create a diverse, equitable and inclusive



workplace, with a specific focus on addressing racism. This work is critical to providing the best possible workplace for our employees and excellent care for our community. You will certainly be hearing more about this in the coming months.

This summer, the HopeHealth family will grow as Community VNA, a respected home care and hospice agency in the Attleboro, MA area, joins our team. Operating as HopeHealth CVNA, the agency will continue to provide excellence in home care to Bristol and Norfolk counties in Massachusetts.

I look forward to reporting on these efforts in the coming months. Thank you from the bottom of our hearts for supporting HopeHealth patients and families.

With gratitude,

A handwritten signature in black ink that reads "Diana".

**Diana Franchitto**, *President & CEO*

## Uplifting News

Since its opening in 2010, more than 15,000 patients have been cared for at the HopeHealth Hulitar Hospice Center. More than 150 staff work in the building and thousands of people visit patients and loved ones 24 hours a day, seven days a week. All of this activity adds up to hundreds of thousands of trips each year for the Center's two elevators.

Thanks to a generous \$270,000 grant from The Champlin Foundation, HopeHealth's hardworking elevators, installed in 1976 and refurbished several times since, will be fully replaced as part of the expansion and upgrade of the entire facility.

Last summer, construction began to expand the Center from 24 to 30 patient beds, to update all public spaces and to modernize offices. When the work is complete, in summer 2021, visitors to the Center will notice new flooring, carpeting, furnishings, and an expanded dining services area—as well as faster elevator service.

The Champlin Foundation was a significant contributor when HopeHealth acquired and renovated the Hulitar Hospice Center in 2010. With their support—and that of so many donors and friends, HopeHealth continues to provide the highest level of compassionate care for everyone in our community.



*A larger nurses station is positioned centrally on the Hulitar Hospice Center's expanded 3rd floor. When the construction is completed, the 2nd and 3rd floors will each boast 15 private patient rooms.*

## Interactive Training Lab

Home-based care is one of most rapidly growing fields of health care in the country and providing care in the field requires experience and self-assurance with patients and their caregivers. The newly expanded 850-square-foot Education Center at HopeHealth Visiting Nurse in Lincoln, RI, is a place where nurses, aides and therapists can practice techniques, master the use of medical equipment, and explore conversations about goals of care—becoming proficient at skills before they work with patients.

Through the support of grants from The Norman & Rosalie Fain Family Foundation and The Edward J. and Virginia M. Routhier Foundation, the Education Center curriculum incorporates state-of-the art interactive training equipment and simulation technology.

Thanks to these grants, more than 400 clinical staff members have gained hands-on experience since late summer. Interactive equipment, like the simulation model pictured, provides critical opportunities to practice day-to-day treatments and receive immediate feedback, allowing us to respond to the unique and challenging needs of each patient.



Using simulation equipment, nurses learn how to access an implanted port to deliver medications or draw blood.

## A Team Effort

When Bill Finnegan, CEO of Coventry Lumber established a charitable foundation 14 years ago, he had little idea that a desire to support the community would touch his own family.

In 2017, Finnegan's father-in-law, Walter D. "Dennis" Nelson, passed away at the HopeHealth Hular Hospice Center, with his wife of 51 years, Carol, and his daughters Kerri and Cindi, at his side. "HopeHealth showed my family such compassion and made the whole process of losing Dennis easier," said Finnegan. The family wished to do more to support HopeHealth and to let more people know about the care available at the Hular Hospice Center.

Finnegan approached his friend, Providence College Friars Coach Ed Cooley, with an idea. Cooley knew and respected HopeHealth's work.

The two created the *Every Free Throw Counts* initiative, with Coventry Lumber contributing \$10 to HopeHealth for every successful home game free throw. "Coach

Cooley and I both feel passionate about HopeHealth," Finnegan said. "We knew this was a perfect fit, something that was really meaningful to both of us."

During the 2019-2020 season, *Every Free Throw Counts* raised \$5,000 and will continue in 2020-2021 with both the men's and women's basketball teams.

"Supporting HopeHealth has really meant a great deal to our family, to our company, and to our community, Finnegan said. "We are so proud to support the Hular Hospice Center in a way that reflects our values and mission."



The Finnegan family, through the Coventry Lumber Charitable Foundation, contributes to HopeHealth in memory of Walter D. "Dennis" Nelson. Left to right: Ryan, Bill, Britney, Tristen, Kerri, Vivianne and Evan Finnegan; Jayden Ray; Katelin and Sean Finnegan.

## Save the Date *for* HopeHealth's Annual Fundraising Events:

*A Celebration  
of Hope & Gratitude* | VIRTUAL  
*Gala*

September 9

HopeHealth  
INVITATIONAL

September 13

Last year, HopeHealth's first-ever virtual gala raised over \$315,000 for hospice patients at the Hulitar Hospice Center. This year, **A Celebration of Hope & Gratitude/ Virtual Gala** raises funds to underwrite grief support programs for children, adults and caregivers. Along with inspiring stories, the HopeHealth Human Dignity Award will be presented to a leader in children's palliative and hospice care, Angela C. Anderson, MD, Director, Division of Children's Integrative Therapies, Pain Management and Supportive Care (ChIPS) at Hasbro Children's Hospital.

The **HopeHealth Invitational**, held at the Rhode Island Country Club, offers an opportunity to venture onto this bayside course in support of hospice patients and their families. A limited number of foursomes is available, so call now to reserve yours!



*Enjoy the Virtual Gala from the comfort of your home and sustain grief support programs at HopeHealth!*



*Angela C. Anderson, MD, HopeHealth's 2021 Human Dignity Award recipient.*



*The team from Vertikal6 enjoying the 2019 HopeHealth Invitational at the beautiful Rhode Island Country Club.*

**For more information** on sponsorships and ways you can contribute to both events, call Jennifer Martin at (401) 415-4294 or visit our website at [HopeHealthCo.org/FundraisingEvents](https://www.HopeHealthCo.org/FundraisingEvents).

## The Hope Fund



The Arthur S. Robbins Hope Fund is supported entirely by HopeHealth's generous donors and ensures that every patient who needs hospice can be cared for, regardless of their insurance or financial status. During the COVID-19 pandemic, the Hope Fund is more important than ever.

Please consider giving to support the Hope Fund. Your gift will help ensure that every patient can receive compassionate care and enjoy time with loved ones in dignity and peace.

Go to [www.HopeHealthCo.org/Giving](https://www.HopeHealthCo.org/Giving) and choose Hope Fund.

*hope*

## Legacy of Caring

George and Petrina Babcock dedicated their careers to healthcare. Through their work at Coastal Medical and Women & Infants Hospital respectively, they helped ensure that our community has exceptional medical care, close to home.

When George retired, he joined the HopeHealth Board. As the couple learned about the services HopeHealth provides, they wanted to ensure that it could serve the community for decades to come. "We talked about the impact HopeHealth has had on so many," George said. They decided to make HopeHealth part of their estate plan.



*Petrina and George Babcock*

"It has been inspiring to us to leave a legacy gift to HopeHealth," George said. "Knowing that through our will, we will be part of caring for thousands of patients and their families. We would love to have everyone join us in making a lasting gift to HopeHealth."

It is simple—and powerful—to make HopeHealth part of your estate plan. For more information, call Suzanne Fortier, Chief Philanthropy Officer, at **(401) 415-4960** or visit [Legacy.HopeHealthCo.org](https://www.Legacy.HopeHealthCo.org).

## Nourishing Gifts



*Javone Duarte, Manager of Support Services, delivers donated box lunches to hungry staff in the Hulitar Hospice Center.*

Families often show their appreciation of HopeHealth's care teams, and in the last year, more than ever before families have demonstrated thanks for excellent and compassionate care. Donations of gourmet cakes and donuts, bagels and coffee, clam chowder and boxed lunches brightened the days around the holidays and beyond.

One family decided to "pay it forward" for anyone visiting the Hulitar Hospice Center Dining Room. "Families were touched to know that someone who knew exactly what they were going through wanted to sustain them with a cup of coffee, a sandwich or a warm muffin," said Javone Duarte, HopeHealth's Manager of Support Services. Duarte often converses with families and hears stories about their loved ones—and helps facilitate gifts to support staff and families. "People just want to say thank you," said Duarte. "This is such a wonderful part of my job."



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by the HopeHealth  
Philanthropy Department

Please contact us to share your HopeHealth story, to learn more about how your donation impacted our work, or to make a gift in support of our compassionate care.

**DIANA FRANCHITTO**  
President & CEO

**SUZANNE FORTIER**  
Chief Philanthropy Officer

**HELENA CARVALHO**  
Philanthropy Associate

**CHRISTINA GREENE**  
Annual Giving & Database Manager

**JENNIFER MARTIN**  
Special Events Manager

**KATIE LEMPERT SKLAR**  
Contributing Writer

**PHOTOGRAPHY:**  
David DelPoio  
Terry Louison  
Meghan Sepe  
Rebecca Sizelove  
Reinhard Sokol

**DESIGN:**  
Don McRobert

### CONTACT US

**PHONE:** (401) 415-4206

**EMAIL:** [Giving@HopeHealthCo.org](mailto:Giving@HopeHealthCo.org)

**WEBSITE:** [HopeHealthCo.org/Donate](https://www.HopeHealthCo.org/Donate)

  
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