





As a healthcare professional caring for people with a serious illness, you know that special skills and expertise are essential. HopeHealth is here to help fellow professionals offer the best possible care and support to those in our region. Like you, we have an eye on producing quality outcomes, delivering excellent care and ensuring customer satisfaction.

Our professional educators offer a rich curriculum, including in-service training, CE and CME programs. The curriculum covers a myriad of subjects pertaining to the needs of people facing serious illness, end-of-life, grief or loss — and to their caregivers as well. Our educators are available to come to your location, and they regularly offer training at skilled nursing or assisted living facilities, hospitals, physician practice groups, home health agencies, social service agencies, community agencies, schools, civic organizations and businesses.

We are always adding new educational topics and welcome your ideas. Please contact us if you would like us to design an educational program to suit your specific staff needs.

Continuing Education

Our curriculum features more than 20 accredited courses, including:

- Continuing Medical Education (CME) for physicians, nurse practitioners and physician assistants
- Continuing education (CE) for nurses, social workers and case managers

Alzheimer's and Dementia Education

- Understanding Dementia at End-of-Life
- Facilitating Reminiscence
- Assessing Pain in Cognitively Impaired
 Adults

Symptom Management and Serious Illness

- Managing Pain
- Assessing and Managing Delirium
- End-Stage Heart Disease

End-of-Life: Care and Planning

- Hospice Eligibility and the General Inpatient Benefit
- Wills, Health Care Proxies and Power of Attorney
- MOLST Overview for Health Professionals

Conferences

Conferences are designed for leaders in health care, focused on care delivery models, pain and symptom management, grief and loss, research in Alzheimer's and other dementias. We engage a roster of experts in their fields to offer insights and practical information relative to new research and treatments.

- Annual Dementia & Alzheimer's Awareness Conference
- Annual Massachusetts Pain Initiative Conference

Certifications

ELNEC Training: Core and for Veterans

Our certified End-of-Life Nursing Education Consortium (ELNEC) educators offer training to enhance palliative care in nursing. Eight modules are included in this course and CEs are awarded for the completion of all modules.

Alzheimer's Care Management Certificate

This certificate provides 16 hours of interactive training to teach the skills necessary to manage Alzheimer's disease over the long continuum. It is designed for professionals to gain the confidence and knowledge to effectively work with individuals and families in both the community and facility setting. This certification combines the knowledge from three Dementia Certificate programs.

Speaker's Bureau and Community Presentations

All of us, at some point, will be faced with caring for an aging parent, a spouse, a sibling or friend with a chronic illness — or the loss of someone dear to us. We offer a variety of free, informative and educational presentations. Some popular programs include:

- Healthy Planning for the Future
- Understanding Dementia
- Grief and Loss: Caring for Yourself While Caring for Others
- Caring for Veterans Impacted by Serious Illness

Please call (800) 642-2423, email HopeAcademy@HopeHealthCo.org or visit HopeHealthMA.org/HopeAcademy for information, or to schedule your education program.



Touching the lives of people coping with serious illness takes dedicated services and special support. At HopeHealth, that is our focus — providing innovative care with the utmost skill, compassion and respect. Established in 1981 as Hospice of Cape Cod, we were one of the nation's pioneer programs. Today as HopeHealth, we serve thousands of people each year — delivering a wide range of services throughout eastern Massachusetts and Rhode Island.

Our HopeHealth family of services in Massachusetts includes:

- Hope Hospice
- Hope Care for Kids
- Hope Dementia & Alzheimer's Services
- Hope Academy

You Can Help

Your support ensures that anyone who is eligible receives the services, care and support needed for the best possible quality of life. As a community-based, non-profit 501(c)(3) organization, we depend on the generosity of many individuals, foundations and corporations.

Please visit HopeHealthMA.org to make a gift or become a volunteer.



Serving Eastern Massachusetts

Our Mission

HopeHealth provides services that enhance the comfort and quality of life for people experiencing the impact of serious illness and loss.



Part of the HopeHealth family of services

765 Attucks Lane, Hyannis, MA 02601 P: (800) 642-2423 | F: (508) 957-0229

E: HopeAcademy@HopeHealthCo.org | HopeHealthMA.org

