



hope

Finding Hope in Hospice



Hope Hospice & Palliative Care

Rhode Island

Touching Lives



Dear Friends,

What an exciting year for Hope Hospice & Palliative Care Rhode Island!

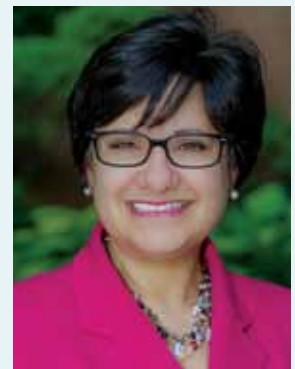
First and foremost, we are deeply grateful for the heartfelt expressions of appreciation and generosity by so many members of the community. Your continued support allows Hope Hospice & Palliative Care to provide care to all Rhode Islanders who are experiencing the impact of serious illness and loss.

Earlier this year, we announced a strategic affiliation with HopeHealth in Massachusetts, a wonderful organization with a long-standing commitment to the mission of caring for those at end of life. This affiliation allowed us to become a regional provider of care and HopeHealth is now the largest non-profit hospice and palliative care organization in New England.

As we head into our 40th anniversary of caring for patients and families, we are committed to supporting the communities we serve in meaningful ways. Kate Diana's moving story on page four illustrates the unexpected ways in which our staff goes above and beyond to make a difference in the lives of our patients and their families, every day.

Thank you for your support—we could not do this important work without you!

Sincerely,



Diana Franchitto
President & CEO



Keith D. Kelly
Chairman, Board of Directors

Orphaned at 17, Kate Diana finds hope and healing through bereavement counseling and Camp BraveHeart



This past summer, Kate Diana might have appeared to be the typical 19-year-old enjoying her summer—working as a camp counselor and lifeguard, socializing with a new boyfriend and close friends—before returning to her junior year at the University of Rhode Island. But Kate, who's suffered more losses than most people her age, is far from typical. An only child, Kate was eight when her father, a commercial fisherman, died of a sudden heart attack; she was only 17 when her mother succumbed to cancer. Orphaned, grieving and bereft of family support, Kate found nurturing, acceptance and understanding from Hope Hospice & Palliative Care Rhode Island (Hope Hospice RI).

After her father's death, Kate and her beloved mother, Judy, were virtually inseparable and relished golfing, bowling, swimming, hiking and snuggling on the couch together. Shortly after Kate began her senior year of high school, Judy was diagnosed with advanced ovarian and uterine cancer. Told only that her mother had cancer, Kate recalled, "I knew things weren't good, but [my relatives] said she'd get better; they never told me what the doctors were saying [about her prognosis]." Judy briefly received care from Hope Hospice RI before dying in September 2014, only weeks after Kate began her freshman year at URI.

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Proud of her stoic, independent and “can do” attitude, Kate was reluctant to request help, and had insisted, “I don’t need help to be fixed.” Angry at her relatives and feeling lonely, abandoned and grief-stricken, Kate contacted Hope Hospice RI early in 2015. Through many shared quiet conversations, tears and laughter with Bettina Brothers, a Hope Hospice RI bereavement counselor since January 2014, Kate realized, “I’m not broken, but I have a broken heart.” During her earliest sessions with Bettina, Kate found releasing her anger relatively straightforward, while processing her feelings of loss took more time and effort. In helping Kate process her anger, Bettina reminded her, “Telling your story is not leaving your mom behind; it’s leaving the pain that this death has caused.”

Bettina said, “Grief is not a condition; it’s not something to be fixed—it’s an expression of love [for the person you’ve lost].” She wanted to be part of Hope Hospice RI ever since staff members “helped make an unbearable situation [of losses] more bearable for me,” said Bettina. Before joining the staff, she volunteered her Reiki massage therapy services to Hope Hospice RI patients.

Within a week of Judy’s death, relatives told Kate to “move on and get over it,” she recalled. Bettina, in contrast, lovingly encouraged her to express her emotions through talking, crying or writing—whichever was helpful. Explaining that experiencing that pain is a first step toward healing, Bettina added, “There are no mistakes in grief; you can’t get this wrong.”

As their relationship deepened and strengthened, Bettina suggested Kate attend Camp BraveHeart, Hope Hospice RI’s two-day camp for bereaved children and teens. “The more Bettina explained it, the cooler it sounded,” Kate remembered. Among the oldest campers attending BraveHeart in the summer of 2015, Kate bonded immediately with camp counselors Guy Murgo, MEd, a Hope Hospice grief counselor, and volunteer Courtney Nelson. “I got so much out of opportunities to connect with counselors and circle time to talk about relatives we’d lost,” Kate said, “and I really enjoyed those quiet moments.” In and of itself, the Camp BraveHeart experience was life-affirming, even before Kate learned of Guy’s plans for her.

Deeply moved by her outstanding character and strength, Guy awarded Kate a modest college scholarship in his late wife’s memory. “I didn’t expect anything; I was really grateful,” said Kate, who received the scholarship at Hope Hospice RI’s annual golf tournament, where she was a special guest,



“Through many shared quiet conversations, tears and laughter with Bettina Brothers, her grief counselor, Kate realized, “I’m not broken, but I have a broken heart.”





on September 11, 2015 at Sakonnet Golf Club in Little Compton, Rhode Island. The experience was bitter-sweet and poignant—she learned the good news of financial support at a golf course, an intimately familiar venue to Kate, who adored playing golf with her mother.

Kate, whose positive attitude belies her stark situation, bears immense adult burdens. Struggling to make mortgage, car, health insurance and college tuition payments, she works for GEAR (Give Everyone A Role) Productions, a theater organization, and Perspectives Corporation, an agency supporting adults and children with developmental disabilities, where her mother once worked. After realizing that Kate could afford neither new clothes

nor gas, Bettina explained the dilemma to Hope Hospice RI's philanthropy department staff, whom she called "wonderful." Only a few hours later, Bettina learned that staff members had collected several gift cards for Kate to use for gas, groceries and clothing.

Earlier this year, Kate suffered two more losses, with the deaths of her paternal grandmother, in January, and her maternal grandmother, with whom she lived, in March. With those deaths retriggering her feelings of loss, loneliness and grief associated with her mother's passing, Kate began meeting and texting with Bettina more frequently.

"It's nearly impossible to fathom how a young woman like Kate, on the cusp of adulthood, could lose so many relatives in such short order and continue to put one foot in front of the other. It's a testament to Kate's maturity and wisdom that she recognized once again she needed help from Hope Hospice RI," said HopeHealth President & CEO Diana Franchitto. "Everyone who donates to Hope Hospice RI is invested in Kate's healing by supporting the work of our staff members, whether they are bereavement counselors or otherwise. While Kate and her losses may be atypical, the gentle, compassionate support our staff provided her is the norm. Our skilled and empathetic bereavement counselors, many of whom have experienced their own losses, are highly qualified to guide clients on their journeys of healing."

"When my dad passed, I aged 10 years; when my mom passed, I aged 20 years," said Kate. She expressed appreciation for Bettina, who encouraged Kate to occasionally defer her adult responsibilities to enjoy pleasurable experiences—such as going to the beach and "goofing off." Bettina also has nurtured Kate's burgeoning vulnerable side. "I'm more aware of other people's hurt; I'm more open to getting help, showing emotions and comforting others," said Kate.

Grateful that she did so much with her mother, Kate somberly spoke of one long-anticipated experience preempted by her mother's cancer. "We were going to go to Greece when I graduated high school; now, I have to...save money. She always wanted to go; so, I'll do it for her," she said.

This August, Kate "paid it forward" by returning to Camp BraveHeart as a counselor. Bettina described Camp BraveHeart as an environment that offers loving support to grieving children who can feel safe and normal and appreciated. "Kate will be a shining example of what it looks like to come through loss; she'll demonstrate that for kids."

Asked whether the work of supporting and counseling grieving individuals is difficult, Bettina said, "How do I not do this? Every day, I come in...and see a lot of broken hearts [and] I see love. I am immersed in the love people express for their relationships. It is the greatest blessing."

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Memorial Garden Program

You can honor your loved one in the Hope Hospice RI Memorial Garden.

Choosing to preserve the legacy of your loved one is a beautiful way to honor their life while supporting the mission of Hope Hospice & Palliative Care Rhode Island. Our memorial garden provides opportunities to create a place of remembrance and reflection.

Choose a brick, garden area, bench or tree. For more information, please contact the philanthropy office at (401) 415-4206.



Petrina Babcock, George Babcock, Lead Planned Giving Volunteer, and Diana Franchitto

Planned Giving Program

Planned Gifts Last Beyond a Lifetime

Hope Hospice & Palliative Care Rhode Island has developed a formalized planned giving program to better provide opportunities for donors like you to make legacy gifts to Hope Hospice RI. Planned gifts are a terrific way to make a contribution that lasts beyond a lifetime while transforming our organization.

The Power of Planned Giving

Legacy matters. A planned gift can play a key role in the future of Hope Hospice RI as the transformation of health care meets the needs of tomorrow. In addition to being a tax deductible gift (please check with a financial advisor), you can reach out and touch the lives of hundreds of patients.

With a planned gift you may:

- Support a specific program or need of Hope Hospice RI
- Leave a lasting gift in the name of a loved one or family member
- Strengthen our organization to provide hospice care for future generations

Giving Options

Providing for the future well-being of your family while supporting the mission of Hope Hospice RI can be accomplished by a variety of gifts. Gifts such as these benefit you and the organization. Planned gifts are available in many forms. You can choose the type that's right for you and your family. For example, you could provide:

- A charitable gift through your will
- A gift of securities and/or an annuity
- A real estate gift

It is advisable to consult with an attorney and financial advisor to determine how these options might affect your personal tax and estate planning goals.

Hope Hospice & Palliative Care Rhode Island once again hosted three magnificent events last year, all in support of the Hope Hospice RI free-care fund. The annual gala,

2015 Events

fine dining and dancing into the night. In September, 29 foursomes hit the links at Sakonnet Golf Club at our annual golf tournament. We closed out the event season with 16 boats competing in the annual Hope Hospice & Palliative Care Rhode Island Regatta. We are grateful to all who joined us at our events this year in support of Hope Hospice RI's mission.

Miami Vice, held in June, brought out 500 people for a night of

Golf Invitational



Annual Spring Gala • Miami Vice



Regatta



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Women & Infants –
Medical Staff Association
Mr. and Mrs. Nathan Wood
Mr. and Mrs. Scott Wragg
Dr. and Mrs. Vincent J. Yakavonis
Mrs. Dorothy Yoreo
Ms. Michelle Ziemba

Current Leadership

Senior Leadership

Diana Franchitto
President & CEO

Maureen Bischoff
*Vice President
of Strategy & Analytics*

Tricia Downey, RN
*Senior Vice President,
Hospice Services (Massachusetts)*

Nancy Forte, RN, BSN
*Vice President of Care Transitions
& Growth Strategy*

Cara Hart
Vice President of Human Resources

Cynthia Hassett
Vice President of Philanthropy

David Hemendinger
*Chief Information Officer/
Chief Security Officer*

Mary MacIntosh
Chief Administrative Officer/CFO

Stacie Madden
*Vice President of Marketing
& Community Relations*

Edward Martin, MD, MPH, FAAHPM
Chief Medical Officer

Jennifer Ritzau, MD
Director of Palliative Care

Virginia White, RN, MSN
*Vice President of
Quality & Compliance*

Sandra Wilkerson, RN
*Senior Vice President,
Hospice Services (Rhode Island)*

Board of Directors

Keith Kelly, *Chairman*

Vincent Mor, PhD, *Vice Chairman*

Stephen Soscia, *Treasurer*

Mark Tracy, *Secretary*

Diana Franchitto,
President & CEO, Ex-Officio

Andrew Boss

Theresa Cassidy

Barbara Cottam

The Reverend Janet Cooper-Nelson

Ruth Fain

Diane Fasching

Marc Gagnon

Joanne Haworth

Marc Hudak

Peter Karczmar, MD

Kenneth Kermes

Mayer Levitt, DMD

Christopher Marsella

Elaine Meyer, RN, PhD

Jean Miller, PhD

Stacey Nakasian

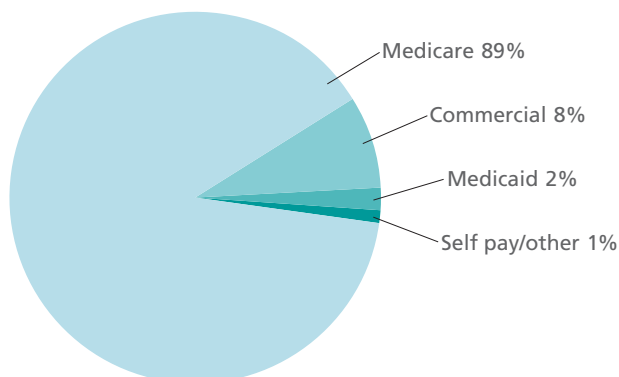
Arthur Robbins

Nancy Rogers

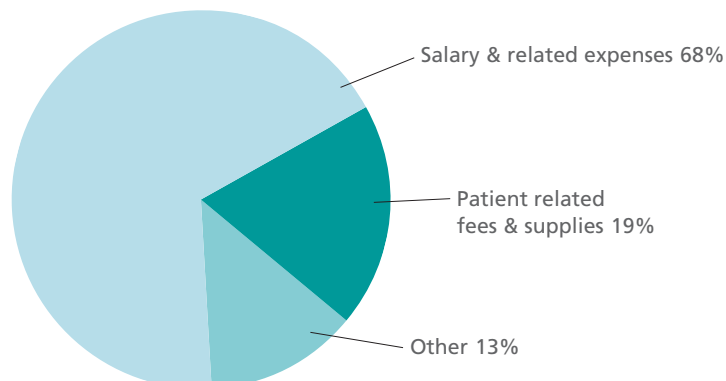
Fred Schiffman, MD

2015 Financials

PAYOR MIX FOR PATIENT REVENUE



OPERATING EXPENSES



REVENUE (in thousands)

Patient revenue.....	\$32,521
Contributions and grants.....	2,116
Other.....	133
TOTAL.....	\$34,770

EXPENSES (in thousands)

Salary and benefits.....	\$21,917
Patient care expenses.....	6,111
Other expenses.....	4,110
TOTAL.....	\$32,138

Other non-operating results..... 272

Net results.....\$2,904

KEY STATISTICS

Number of employees.....	330
Number of volunteers.....	341
Number of patients served (with palliative care)	5,215
Average daily census (without palliative care)	448







The Major Teaching Affiliate for Hospice and Palliative Medicine
of The Warren Alpert Medical School of Brown University



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HopeHospiceRI.org

Part of HopeHealth **HopeHealthCo.org**



Formerly known as Home & Hospice Care of Rhode Island