Generosity touches lives
Dear Friends,

What an exciting year for HopeHealth!

First and foremost, we are deeply grateful for the heartfelt expressions of appreciation and generosity by so many members of the community. Your continued support allows HopeHealth to provide care to all those in eastern Massachusetts who are experiencing the impact of serious illness and loss.

In January 2016, we affiliated with Home Care & Hospice of New England becoming the largest non-profit hospice and palliative care provider in New England. We also celebrated our 35th year of service to the community, and our dedicated staff of physicians, nurses, hospice aides, social workers, chaplains, grief counselors and nearly 150 volunteers provided excellent quality of care to over 1,200 patients when they needed it most.

As always, we are committed to supporting the communities we serve in meaningful ways. Ellen Aldrich’s moving story of the loss of her husband illustrates unexpected ways in which our staff goes above and beyond to make a difference in the lives of our patients and their families, every day.

Thank you for your support – we could not do this important work without you!

Sincerely,

Diana Franchitto
President & CEO

Allen Peckham
Chairman, Board of Directors
Frank and Ellen Aldrich’s generosity and spiritual faith help sustain Hope Hospice patients and families

Renewing her wedding vows in September 2016 with her husband, Frank Aldrich, said Ellen Aldrich, “was a very special, poignant and meaningful moment in our lives.”

The ceremony, celebrating their 50th wedding anniversary, occurred at the McCarthy Care Center (MCC) days before Frank’s death and mere months before their actual anniversary. Ellen tearfully recounted, “Dr. Jorge A. Alfonso [HopeHealth’s medical director and an internist with Emerald Physicians, where he’d treated Frank] served as our best man, and our daughter and the director of our company were the maids of honor. Staff members congratulated us after the ceremony.”

“It was humbling and emotional [to serve as best man],” said Dr. Alfonso, who had cared for Frank, once a very bright and strong man, through the end of his life’s journey. “God gives me strength…every time I see a patient at MCC, it strengthens me even more. It’s an honor to see the last minutes of a patient’s life and know I did the best I could to help [the patient] achieve their journey in peace.”

Dr. Alfonso, chaplain Gary German and social worker Susan Fencer-Cote were among MCC’s staff moved by the couple’s deeply religious faith—evidenced by their frequent missionary trips to Jamaica and their fostering a young Jamaican boy—and love for one another.

“They were a very open family; the ability for them to be vulnerable was phenomenal,” said German, who noted that Frank and Ellen were at peace with Frank’s impending death. German recalled Frank telling him, with a smile, “It’s OK, this is my journey.”

Ellen, now 70, said that she and Frank were deeply comforted by staff members’ attention to our physical, emotional and spiritual needs. “They nicely arranged his rosary beads on his pillow near his head or put them in his hand; they knew how much it meant. After he died, they had my rosary beads and a special Holy Card entwined in his folded hands. That was very touching.”

The Aldrich family at home

Ellen and Frank’s loving partnership was grounded in their shared values of family and faith. Although they loved one another deeply, it was not a “fairy tale marriage in
“Hope Hospice understands that it is the individual who gets cancer, and the whole family experiences it too.”

During his final weeks, Frank suffered intense pain and a grand mal seizure. In need of round-the-clock care, he was transferred to MCC. “It was a place of peace and tranquility; we felt like the only ones there, even with other patients present,” said Ellen. Never intrusive but always available, staff ensured that classical music, another Aldrich passion, played in Frank’s room.

The couple’s commitment to contribute to HopeHealth survived Frank’s death. “There’s no greater way to help people at the end of their life—to help them be more comfortable and make it easier for them—than by supporting HopeHealth,” Ellen said.
Walking into the home of Dr. T. Berry Brazelton, it’s easy to get overwhelmed. Built on a magnificent stretch of the Barnstable Great Marsh, the rooms are full of family photographs across the years—the doctor, his striking wife Christina, four children and seven grandchildren. A closer peek reveals other faces including Barack and Michelle Obama, Hillary Clinton, Beverly Sills, Big Bird. Clearly we are in hallowed company!

Dr. Brazelton’s relaxed and welcoming manner belies the fact that he has squeezed in this interview before he “goes to town,” as he calls his frequent trips to Cambridge where, at 99 years old, he still maintains a busy schedule as founder of the Brazelton Touchpoints Foundation.

He has received countless awards as a trailblazing pediatrician, author, teacher, speaker, producer and researcher, including a daytime Emmy, 15 honorary degrees and the Presidential Citizen’s Award, the nation’s second highest civilian honor. But there is one more lifetime achievement he considers among his most important: his 66-year marriage to his beloved Chrissie.

“We met at a dinner party,” Brazelton recalls. “I thought she was snobby, but her sister said, ‘she was just very shy.’ I proposed to her on our second date. She later told me she never did say yes, but I wasn’t taking no for an answer!”

The marriage was a long and happy one. “We fought all the time, but I always let her win,” he says, smiling. Then Chrissie began to exhibit symptoms of Alzheimer’s disease. Over the next decade, Brazelton had to step back from his career at Children’s Hospital and Harvard, move to the Cape and get round-the-clock help to support his wife’s needs. “I was really frightened. I never expected her to leave me first,” Brazelton says. “It was so hard. All I could do was love her, hold her and support her.”

As Chrissie’s condition became terminal, Brazelton called Hope Hospice to help them through the final stage of the disease. Having Hope Hospice’s nurse come on a regular basis gave them both comfort. “Chrissie seemed to perk up every time the nurse came. Hope Hospice’s people are so wonderful, we could really rely on them—they were our anchor, for which we were so grateful. I can’t imagine how other folks go through something like this without their kind of expertise and assistance.”

Since Chrissie’s death in 2015, Brazelton has become a regular donor to Hope Hospice. “We have been so fortunate to have all the help we needed. I believe for those of us who can, it’s our responsibility to help others. I hadn’t understood hospice until I needed it. Now I want others to know how important it is, and help make sure it’s available to meet their needs too.”
Miracles in Fitness team motivates others to raise funds for Alzheimer’s disease

On a blustery, crystal-clear Sunday morning in May, the Annual HopeHealth Walk for Alzheimer’s kicked off at Scusset Beach in Bourne. The gathered crowd of more than 1,200 participants surged forward as the opening horn blew. They’d all come with the common goal of raising funds to offer hope to people dealing with the challenge of having a loved one with Alzheimer’s disease. The funds raised support Hope Dementia & Alzheimer’s Services programs that help those living with the disease, their caregivers, healthcare professionals and community agencies.

In the rising tide of walkers, a wave of royal blue t-shirts stood out. The Miracles in Fitness team was 102 members strong, the largest of any that day. They ranged in age from seven to 80 years old. Their leader, JoAnne Papi, had single-handedly organized the most successful team in the history of the event.

Papi’s motivation was personal. The second oldest of four sisters who grew up in Sagamore Beach, she was shocked when her older sister Susan was diagnosed with early-onset dementia.

“We had no idea she had it,” JoAnne recalls. “She was only 52, but we knew something was up. We just thought it was menopause or something related to normal aging. An old high school friend of hers who hadn’t seen her in six months took her out to lunch and called us immediately. She was gravely concerned about the changes since their last visit. A neurologist in Boston ordered an MRI and confirmed the diagnosis.”

When Papi takes on a challenge, she takes it all the way. As a long-time Harley-Davidson rider and a personal trainer who runs her own successful fitness center, she admits she is very competitive. “I’d do anything for my sister,” says Papi. “When I heard about this Walk and the great services it helps to support, I thought that she could be using those services someday, so I was in!”

Julie Dalton, event recruitment coordinator at HopeHealth, says, “JoAnne is a true go-getter who excels at motivating people. She has deep roots in the community with a vast network of connections. And she uses social media well to get the word out.”

The Miracles in Fitness team ended up raising over $16,000 for the cause, more than 10% of the total of $170,000 raised by the 150 teams that day. “I only give to causes I believe in,” Papi says. “I tell my team members, every little bit helps. $10, $25. It all adds up.”

This year, Papi is looking to do it all over again. Being the competitor she is, she hopes to surpass last year’s goal. And her powerful wave of royal blue walkers will rise again!
2016 Events

HopeHealth hosted three remarkable fundraising events generating vast support for our patients, families and caregivers on Cape Cod and in southeastern Massachusetts. In May, over 1,200 walkers raised funds in support of Hope Dementia & Alzheimer’s Services during our annual HopeHealth Walk for Alzheimer’s. In July, the 29th Annual Evening by the Sea Auction supporting Hope Hospice was held at the Wianno Club in Osterville, with honorary chairs Doreen and Chuck Bilezikian. In August, we enjoyed the 6th Celebrate Summer Memories Auction at the beautiful Wequassett Resort and Golf Club benefiting Hope Dementia & Alzheimer’s Services, with special guest Greg O’Brien, author, On Pluto: Inside the Mind of Alzheimer’s. We are grateful to all who joined us at our events this year in support of the HopeHealth mission.

Evening by the Sea
HopeHealth Walk for Alzheimer’s

Celebrate Summer Memories

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Scargo Cafe
Sea Crest Beach Hotel
Sea Glass Fine Art Photography
Seaside Salon
Sebasco Harbor Resort
Sesuit Harbor Cafe
Setting the Space
Siena Restaurant
Simmons Homestead Inn
Ms. Wendy Smith
Snowy Owl Coffee Roasters
South Shore BMW
Souza Fishing Corporation
Ms. Abigail Souza
Sow’s Ear Antiques
Spanky’s Clam Shack
Sparkle Edge Cleaning
The Spectrum Gallery of Artists
Splash Stationers
The Spotted Cod
SRW Designs
Stencil 267
Stephanie’s
Stewart Painting Co.
Stick’N Rudder Aero Tours
Studio Off Main
Tao Water Art Gallery
Thirty - One Gifts
Thomas Fallon Photography
Mr. and Mrs. Denis Toner
Totally Mobile
Town Of Yarmouth Golf Division
Trader Joe’s
Trevi Cafe & Wine Bar
Trimidin
Tupper Construction
Unique Boutique
VCA Pleasant Bay Animal Hospital
Vineyard Vines
W.B. Mason
Mrs. Leslie Walters
Warren T. Baxter, Inc.
Washington Square
The Weather Store
Ms. Karen N. Wells
Wequasset Resort & Golf Club
West Barnstable Tables
Mr. and Mrs. William Westdyk
The White Swan Gallery
Mr. John C. Whitmarsh
Wiano Club
Wicked Restaurant & Wine Bar
Wonderful Hands of Orleans
Woods Hole, Martha’s Vineyard, Nantucket Steamship Authority
Yankee Ingenuity
Yardarm Liquors & Pamet Valley Package
The Yarmouth House Restaurant
Yarmouth Wine & Spirits
YMCA Cape Cod
Mr. and Mrs. George Zini

Legacy Society Members

Ms. Patricia Cahill
Mr. Donald Clark
Ms. Ina Clayman
Mrs. Janet Cole
Capt. Martin E. Conroy, Jr.
Mr. and Mrs. Paul Curley
Mrs. Doris Desaulnier
Ms. Susan E. Flaws
Ms. Judith Godin
Ms. Sandra Hirst
Mrs. Irene Jackson
Ms. Mary Jevdet
Mr. and Mrs. Everett C. Johnson
Ms. Suzanne Kuffler
Ms. Shirley Loud
Mr. Craig W. Low and Mrs. Kate Shaughnessy Low
Dr. Rosa Moncholi
Mr. and Mrs. Brian C. Neves
Mr. Samuel Purdy and Mrs. Nancy Heywood
Ms. Gertrude Roth
Ms. Estelle J. Ryan
Mr. John J. Sawtelle
Mrs. Lisa Sherman
Ms. Miriam Sleighter
Mr. and Mrs. Charles Tardanico
Ms. Erica Waasdorp

Donor list includes donors whose total annual giving was $500 or more, made between January 1, 2016 and September 30, 2016.
2016 Donors continued

HopeHealth Walk for Alzheimer’s Top Ten Teams

1: Miracles in Fitness
2: Ocean Spray
3: Team Kinlin Grover
4: Keystone Place at Buzzards Bay
5: The Morgano Team
6: Pleasant Bay Nursing & Rehabilitation Center
7: McCarthy Care Center
8: Team Pep-in Your Step
9: Hope Dementia Memory Keepers
10: The Forget-Me-Nots

2016 Last Gasp Bikers for Hope Hospice

Tyler Brown
Mike Erickson
Mike Dube
Tom Shastany
Joseph Haddad
Ellen Dynt
Sarah Stevenson
Ron Rencurrel
Fred Rice
Larry Kornetsky
Bernie Meggison
Margaret Moore
Jim Doherty
Geoffrey Lenk
David Souza
Doug Schworer
Tony Agostinelli
Patti Williams
Maryann Dill
Cheryl Gorveatt-Dill

2016 Falmouth Road Race Runners for Hope Hospice:

Colleen Reilly
David Hemendinger
Stacy Willman
Craig Orsi
Catherine Stone

Community Events

Allen Harbor Yacht Club
Bass River Women’s Golf Association
Falmouth Road Race
Phil Richer Summer Events
Swan River Canoe and Kayak Race

2016 Roll the Rock Participants

Colleen Reilly
Taylor Quigley
Fred Sarver
Josh Sarver

In total, more than 11,000 gifts were made to HopeHealth during that period. If a name has been misspelled, omitted or listed improperly, please accept our apologies and contact us at (508) 957-0257 so that we may correct our records.

Donor list includes donors whose total annual giving was $500 or more, made between January 1, 2016 and September 30, 2016.

Leadership

Senior Leadership

Diana Franchitto
President & CEO

Maureen Bischoff
Vice President of Strategy and Analytics

Nancy Forte, RN, BSN
Vice President of Care Transitions and Growth Strategy

Cara Hart
Vice President of Human Resources

Cynthia Hassett
Vice President of Philanthropy

David Hemendinger
Chief Information Officer/Chief Security Officer

Mary MacIntosh
Chief Administrative Officer/Chief Financial Officer

Stacie Madden
Vice President of Marketing and Community Relations

Edward Martin, MD, MPH, FAAHPM
Chief Medical Officer

Rebecca Miller, LCSW
Hospice Chief Operating Officer

Jennifer Ritzau, MD
Director of Palliative Care

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Richard Trull

HopeHealth
Touching Lives
**FUNDING SOURCES** (in thousands)

83%  Medicare  $17,205
1%   Medicaid   $169
7%  Private insurance  $1,492
8%  Fundraising  $1,648
1%  Other       $133

TOTAL REVENUES  $20,647

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**ASSETS** (in thousands)

Cash and cash equivalents  $1,960
Investments              $5,756
Accounts receivable     $2,748
Other assets             $3,565
Goodwill                 $831
Land, building and equipment (Net) $3,777
TOTAL ASSETS            $18,637

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**LIABILITIES** (in thousands)

Current        $2,913
Long term      $3
TOTAL LIABILITIES $2,916

**NET ASSETS** (in thousands)

Unrestricted       $12,914
Temporarily restricted $2,657
Permanently restricted  $150
Total liabilities and net assets $15,721

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**EXPENSES** (in thousands)

61%  Salaries and benefits  $12,827
25%  Direct patient care  $5,357
3%   Occupancy            $594
11%  General operating expenses  $2,214

TOTAL EXPENSES  $20,992

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**KEY STATISTICS**

Number of employees  222
Number of volunteers  147
Number of patients served  1,264
Average daily census  293

*Fiscal year January 1, 2016 - September 30, 2016*
HopeHealth™

Touching Lives

Touching the lives of people coping with serious illness takes dedicated services and special support. At HopeHealth, that is our focus — providing innovative care with the utmost skill, compassion and respect. Established in 1981 as Hospice of Cape Cod, we were one of the nation’s pioneer programs. Today as HopeHealth, we serve thousands of people each year — delivering a wide range of services throughout eastern Massachusetts.

HopeHealth’s family of services

Hope Hospice & Palliative Care Rhode Island
1085 North Main Street
Providence, RI 02904
Additional office in Wakefield, RI

Philip Hutilar Hospice Center
1085 North Main Street
Providence, RI 02904

Hope Palliative Care Center
100 Highland Avenue, Suite 303
Providence, RI 02906

Visiting Nurse of HopeHealth
6 Blackstone Valley Place, Suite 515
Lincoln, RI 02865

Hope Hospice Massachusetts
765 Attucks Lane
Hyannis, MA 02601
Additional offices in Brockton and Martha’s Vineyard

McCarthy Care Center
73 Service Road
East Sandwich, MA 02537

Hope Dementia & Alzheimer’s Services
765 Attucks Lane
Hyannis, MA 02601

Hope Palliative Care Center
100 Highland Avenue, Suite 303
Providence, RI 02906

Visiting Nurse of HopeHealth
6 Blackstone Valley Place, Suite 515
Lincoln, RI 02865